

Overview and Scrutiny Committee

2024/2025 draft work programme

Date	Publishing	Topics	Type of item	Speakers
19 June	11 June	<ul style="list-style-type: none"> Performance and Progress report (Quarter 4 2023/24) Statutory Guidance for Overview and Scrutiny 	<ul style="list-style-type: none"> Performance and delivery monitoring Scrutiny business 	<ul style="list-style-type: none"> Claire Dow (Intelligence, Performance and Improvement Lead) Jodie Kloss (Senior Democratic Services Officer)
17 July	9 July	<ul style="list-style-type: none"> Watford Council Delivery Plan 2024-2026 Update on progress following Watford's Corporate Peer Challenge Deployable CCTV 	<ul style="list-style-type: none"> Performance and delivery monitoring Performance and delivery monitoring Performance and delivery monitoring 	<ul style="list-style-type: none"> Liam Hornsby (Associate Director of Corporate and Customer Services) Liam Hornsby (Associate Director of Corporate and Customer Services) Ben Martin (Associate Director of Planning Infrastructure and Economy) and Ellen Higginson (Planning Strategy and Infrastructure Lead)
25 July	17 July	<ul style="list-style-type: none"> Call-in only 		
18 Sept	10 Sept	<ul style="list-style-type: none"> Performance and Progress report (Quarter 1 2024/25) 	<ul style="list-style-type: none"> Performance and delivery monitoring 	<ul style="list-style-type: none"> Liam Hornsby (Associate Director of Corporate and Customer Services) and Claire Dow (Intelligence, Performance and Improvement Lead)

		<ul style="list-style-type: none"> Establishment of e-scooters task group Spotlight on service delivery – Artificial Intelligence 	<ul style="list-style-type: none"> Scrutiny business Service performance 	<ul style="list-style-type: none"> Jodie Kloss (Senior Democratic Services Officer) Liam Hornsby (Associate Director of Corporate and Customer Services)
23 Oct	15 Oct	<ul style="list-style-type: none"> Review of Executive-Scrutiny protocol 	<ul style="list-style-type: none"> Scrutiny business 	<ul style="list-style-type: none"> Jodie Kloss (Senior Democratic Services Officer)
20 Nov	12 Nov	<ul style="list-style-type: none"> Update on hospital development – check timing. Update on health integration 	<ul style="list-style-type: none"> Review of outside organisations and partnerships Service review 	<ul style="list-style-type: none"> Representatives from West Herts Teaching Hospital Trust Donna Nolan (Chief Executive), Ros Nerio (West Herts Teaching Hospital Trust)
11 Dec	3 Dec	<ul style="list-style-type: none"> Performance and Progress report (Quarter 2 2024/25) Spotlight on service delivery – 	<ul style="list-style-type: none"> Performance and delivery monitoring Service performance 	<ul style="list-style-type: none"> Liam Hornsby (Associate Director of Customer and Corporate Services) and Claire Dow (Intelligence, Performance and Improvement Lead) TBC
29 Jan	21 Jan	<ul style="list-style-type: none"> Update on recommendations of the Social Housing Task Group 	<ul style="list-style-type: none"> Performance and delivery monitoring 	<ul style="list-style-type: none"> Representatives of registered providers?
19 Feb	11 Feb	<ul style="list-style-type: none"> Community Safety Partnership 	<ul style="list-style-type: none"> Review of outside 	<ul style="list-style-type: none"> CSP partners

			organisations and partnerships	
12 March	4 March	<ul style="list-style-type: none"> • Performance and Progress report (Quarter 3 2024/25) • Spotlight on service delivery 	<ul style="list-style-type: none"> • Performance and delivery monitoring • Service performance 	<ul style="list-style-type: none"> • Liam Hornsby (Associate Director of Customer and Corporate Services) and Claire Dow (Intelligence, Performance and Improvement Lead) • TBC

Other items for longer-term planning:

- Use of AI – rollout in customer services and policy/safeguarding and future uses/best practice
- Visit Herts
- Shared services (St Albans)
- Neighbourhood Locality Fund process review
- Thames Water
- Review of CSP written update (autumn)
- Parking service