

This is the trade consultation for the Taxi and Private Hire Strategy

This consultation is open from 01 November to 31 December.

The Strategy is planned to run from 2021 – 2035. The Strategy is about planning for, and helping to create, the type of taxi and private hire service we will need in the future.

The Strategy contains a lot of information on environmental issues, driver and passenger safety, technology and fair access for all. This information is not repeated here but you can find the entire document here:

www.watford.gov.uk/taxiconsultation

The draft Strategy is not the finished document. It requires input from the trade and the public and other stakeholders.

The questions in this survey are designed to get your feedback on the Strategy. Because of the length and detail in the Strategy we also welcome written responses from trade members. These can be sent to jamie.mackenzie@watford.gov.uk.

Questions

1. The strategy is planned to run from 2021 to 2035 to ensure consistency and security. Do you agree with the length of the policy?
2. The Strategy has identified a number of aims. Do you agree with these strategic aims?
3. Do you have any suggestions for further strategic aims?

Questions 4 – 10

Each Service has specific aims.

The service specific aims were listed in the survey in full and after each the following questions asked:

Do you agree with the service specific aims?

Do you have any suggestions for changes?

11. Section 12 of the strategy lists the service specific aims (SSA's). The policy says these SSA's should be given full consideration when developing policies or procedures, or when making decisions that are likely to impact upon the taxi and private hire trade. The policy says it is expected that any significant departure from these aims should be explained and evidenced when relevant decisions are made.

Do you agree that any decisions made that do not follow the policy should be explained and evidenced?

12. In general what do you think are the most important changes that need to be made to improve taxi and private hire services? Re-order the options below from 1 to 6 - with 1 being the most important change through to 6 being the least important change.

More pick up/drop off points

More electric charging points

More support for drivers

Easier ways for drivers to report safety issues

Better support for drivers who are victims of crime

Local transport app for bookings

13. What is your general view on the future of the trade?

14. What do you think would help the trade most of all in the

a) Short term

b) Medium term

c) Long term

15. Do you intend to continue as a licensed driver when your licence is next due for renewal?