

Apr	May	Jun	July	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar
Revenues & Benefits System Parameters( Shared Services Plan)*	Revenues and Benefits Payments (Shared Services Plan)	Customer Services – Digitalisation	Veolia Contract Payments	Comms (inc social media)	NDR (Shared Services Plan)	Debtors (Shared Services Plan)	Council Tax (Shared Services Plan)	Benefits (Shared Services Plan)	Main Accounting (Shared Services Plan)	Budget Monitoring (Shared Services Plan)	
	Parking Contract					Section 106 Agreements	Payroll (Shared Services Plan)	Creditors (Shared Services Plan)	Treasury Mgmt (Shared Services Plan)	Neighbourhood Forums	
						SLM Contract	Sports Development	FOI	Climate Change		
						Cyber Security (Shared Services Plan)			IT Operations - policies and procedures (Shared Services Plan)		

\*Revenues & Benefits System Parameter Testing scheduled for April 2020 - remainder of work expected in Q3.