

Reference	Authority	Category	Decided	Decision	Decision Reason	Remedy	Service improvement recommendations
17020003	Watford Borough Council	Planning & Development	17 Apr 2018	Sch 5.1 court proceedings	Closed after initial enquiries	Null	
17019352	Watford Borough Council	Housing	23 Apr 2018	26(6)(c) Court remedy	Closed after initial enquiries	Null	
18001238	Watford Borough Council	Null	24 Apr 2018	Insufficient information to proceed and PA advised	Incomplete/Invalid	Null	
18000979	Watford Borough Council	Planning & Development	09 May 2018	Premature Decision - referred to BinJ	Referred back for local resolution	Null	
18000955	Watford Borough Council	Environmental Services & Public Protection & Regulation	18 May 2018	Not warranted by alleged mal/service failure	Closed after initial enquiries	Null	
18001056	Watford Borough Council	Highways & Transport	23 May 2018	26(6)(a) tribunal TPT/PATAS	Closed after initial enquiries	Null	
18001439	Watford Borough Council	Benefits & Tax	04 Jun 2018	26(6)(a) tribunal HB	Closed after initial enquiries	Null	
18001863	Watford Borough Council	Benefits & Tax	06 Jun 2018	Premature Decision - referred to BinJ	Referred back for local resolution	Null	
18000980	Watford Borough Council	Benefits & Tax	28 Jun 2018	26B(2) not made in 12 months	Closed after initial enquiries	Null	
18003749	Watford Borough Council	Housing	06 Jul 2018	At request of complainant	Closed after initial enquiries	Null	
18004201	Watford Borough Council	Housing	24 Jul 2018	Not warranted by alleged mal/service failure	Closed after initial enquiries	Null	
18004588	Watford Borough Council	Benefits & Tax	27 Jul 2018	26(6)(a) tribunal Other	Closed after initial enquiries	Null	
18004097	Watford Borough Council	Benefits & Tax	31 Jul 2018	Not warranted by alleged injustice	Closed after initial enquiries	Null	
18004852	Watford Borough Council	Benefits & Tax	17 Aug 2018	Insufficient information to proceed and PA advised	Incomplete/Invalid	Null	
17018094	Watford Borough Council	Planning & Development	31 Aug 2018	no mal	Not Upheld	Null	
18008671	Watford Borough Council	Benefits & Tax	17 Oct 2018	Not warranted by alleged mal/service failure	Closed after initial enquiries	Null	
18009642	Watford Borough Council	Planning & Development	02 Nov 2018	No worthwhile outcome achievable by investigation	Closed after initial enquiries	Null	
18011996	Watford Borough Council	Adult Care Services	02 Nov 2018	Insufficient information to proceed and PA advised	Incomplete/Invalid	Null	
18013242	Watford Borough Council	Highways & Transport	26 Nov 2018	Premature Decision - advice given	Referred back for local resolution	Null	
18007796	Watford Borough Council	Highways & Transport	07 Jan 2019	mal & inj	Upheld	Financial redress: Avoidable distress/time and trouble, Financial Redress: Quantifiable Loss	
18001571	Watford Borough Council	Planning & Development	09 Jan 2019	no mal	Not Upheld	Null	
18014802	Watford Borough Council	Planning & Development	10 Jan 2019	Premature Decision - referred to BinJ	Referred back for local resolution	Null	
18014097	Watford Borough Council	Environmental Services & Public Protection & Regulation	28 Jan 2019	Not warranted by alleged mal/service failure	Closed after initial enquiries	Null	
18005519	Watford Borough Council	Benefits & Tax	31 Jan 2019	mal & inj	Upheld	Financial redress: Avoidable distress/time and trouble	

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18017040	Watford Borough Council	Benefits & Tax	07 Feb 2019	Premature Decision - advice given	Referred back for local resolution	Null	
18013229	Watford Borough Council	Housing	08 Feb 2019	mal & inj	Upheld	New appeal/review or reconsidered decision	
18018011	Watford Borough Council	Highways & Transport	25 Feb 2019	Premature Decision - advice given	Referred back for local resolution	Null	
18018631	Watford Borough Council	Corporate & Other Services	06 Mar 2019	Premature Decision - advice given	Referred back for local resolution	Null	
18018668	Watford Borough Council	Housing	07 Mar 2019	Premature Decision - advice given	Referred back for local resolution	Null	
18019334	Watford Borough Council	Housing	19 Mar 2019	Premature Decision - advice given	Referred back for local resolution	Null	